Video Call Center for Digital Student Services

KEY BENEFITS

- No Downloads Required
- High Quality Audio & Video
- Real-Time Video Call Transfer
- Easy Branding & Customization
- Call Monitoring & Recording
- Secure Login & Encrypted Connection
- Video On Hold Message
- Branded Entrance Form
- Flexible deployment
- Geo-Location
- Scheduling

Digital Student Services

On-Demand Video Communications for College Enrollment & Administration

With the evolution of virtual workflows, colleges and universities are looking for a more streamlined approach to host virtual meetings between staff and students, especially during busy registration periods. Compunetix Video Call Center (VCC) is an advanced solution for student services, such as enrollment, registration, academic advising, class scheduling, financial aid, new student orientation, administrative meetings, and much more.

Virtual administrative services and distance learning play a critical role in workforce development across the nation. On-demand staff availability allows for flexibility, affordability, improved skill sets, and improved school-life balance. It allows many college students to maintain their jobs, care for children, or simply prioritize self-care.

From academic advising to financial aid, VCC is an intuitive video call center solution. Overall, virtualizing student services offers a more convenient, efficient, accurate, secure, and cost-effective way to support and serve students.

Effortlessly integrate VCC into your existing website portal for advanced workflow management.

www.compunetix.com

Powerful & User-Friendly Interface

Administrator View

Virtual Workflows:

- Enrollment & Admissions
- Financial Aid & Class Registration
- New Student Orientation
- Academic Advising
- Mental Well-Being
- Technical Support

Enabling seamless & secure communications between students & administrators

Student View

Key Benefits of Digital Student Services

Convenience

Virtual student services allow students to access human-to-human support and resources from any location with an internet connection, rather than having to visit a physical location.

Efficiency

Virtual student services can help streamline the process of accessing support and resources, as students can easily find the information they need and complete necessary tasks online in one session.

Accuracy

Virtual student services can reduce errors and inconsistencies that can occur with manual processes.

Security

Virtual student services can offer increased security for sensitive student interactions, as they typically include measures such as encrypted connections and secure login procedures.

Cost Savings

Virtual student services can save time and resources by eliminating the need for paper-based processes and the need for students or staff to physically visit a service location.

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