

Video Call Center™ for Assisted Living



compunetix

KEY BENEFITS

- **Telehealth**
Video call technology allows healthcare professionals to conduct remote consultations, reducing the need for travel, especially for the elderly
- **Concierge**
Enhance residents' day-to-day experience by providing an easy way to access the daily menu, weather updates, transportation, and entertainment
- **Prospecting**
Video Call Center can make the engagement meetings between potential residents/families easy and convenient
- **Widespread Accessibility**
Accessible from browsers or mobile devices, without any download required
- **Secure**
HIPAA compliant encrypted video

Easy, Interactive Communication

Improve the Overall Care and Support for Elderly Residents with VCC Technology

Compunetix Video Call Center (VCC) is a powerful tool that enhances the healthcare environment for the elderly, improving both their quality of life and the level of care they receive. VCC offers seamless virtual access to healthcare providers, caregivers, and family members, making it easier to manage the health and well-being of elderly residents.

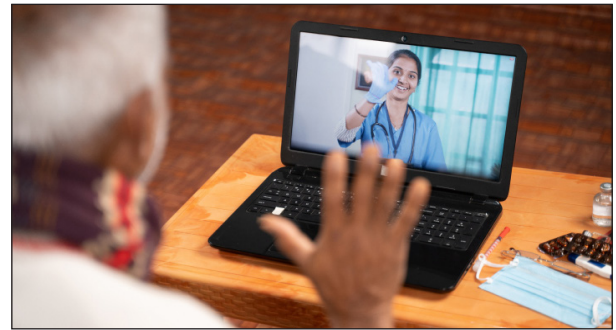
With its advanced video communication technology, the Compunetix Video Call Center ensures elderly individuals have reliable access to healthcare services and communication, regardless of location or time. This flexibility allows healthcare professionals to offer consultations, respond to emergencies, and keep families connected with loved ones, helping create a safer, more engaged environment for those who need it most.

Instant Access Communication Center

Key Features:

- **Telehealth Consults:** Allows healthcare professionals to conduct remote consultations, reducing the need for travel
- **Increased Social Interaction:** With the click of a button, residents can communicate with family, friends, and caregivers
- **Caregiver Support:** Use video calls to discuss treatment plans with medical teams, family, or other caregivers, fostering collaborative care
- **Remote Follow-ups:** Seamless integration with telemedicine portals and hospital websites
- **Training and Education:** Video conferencing tools can train staff on best practices, healthcare updates, and medical devices, as well as educate patients on health maintenance and chronic condition management
- **Emergency Support:** Healthcare providers can offer immediate advice or support through video calls, even if they are not physically present at the facility (Geolocation can provide location details to first responders)
- **Improved Family Communication:** Family members can stay connected with their loved ones and participate in care discussions, decision-making, or even regular check-ins, which reassures both the patient and their relatives

Telehealth



Concierge



Prospecting



For additional information about our collaboration solutions and services, visit:

www.compunetix.com