



# Compunetix ConnectNow® Platform Advantages

*High-Quality, Customizable Platform for Seamless Team Collaboration  
and Operator-Assisted Events*

# Customized Features. Personalized Functionality. Optimized Workflow.

Unlike most collaboration tools, ConnectNow offers customized, personalized, and optimized features to meet the unique requirements and workflow needs of each organization. ConnectNow fills the gaps of persistent, self-service internal collaboration spaces by offering high-touch, high-quality conferencing that is required to conduct every level of business, from casual team meetings to operator-assisted executive summits.

## Powerful Customization Capabilities

With ConnectNow, customization goes much further than just themes and branding. Our engineers will work with you each step of the way to create a one-of-a-kind solution and optimize its dynamic features.

### Workflow

Enhance your existing workflows using ConnectNow. A few unique customizations:

- **Passcodes:** These can be selected or customized to the application. Customized passcodes can be based on Patient ID, Tax ID, Case Number, etc.
- **Reporting & Recording:** This goes hand-in-hand with conference ID customization, which allows for consistent reporting and record-keeping based on the IDs that are used. This enables efficient data identification and management, saving time for administrators who would manually identify and organize the data themselves.
- **Deployment:** Each solution is available on-premises, as a private-hosted (hybrid), or standard-hosted solution based on security, bandwidth, or system management requirements.

### APIs

Our extensive portfolio of APIs allows your customers to personalize and integrate solutions to their exact needs.

### Integration into Existing Systems

Whether it's voice or video, room system or browser-based, our solutions are endpoint agnostic and can easily integrate with existing tools. Our engineers will also work with you on further customization for more specific system integrations, as needed.

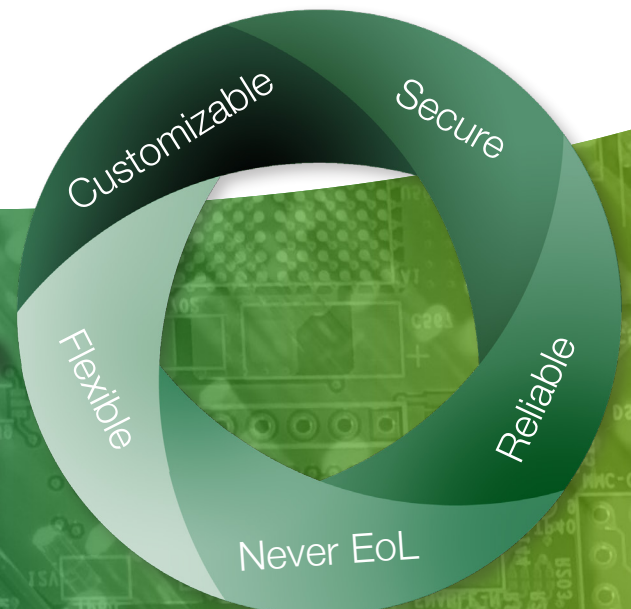


connect  
now®



## Customized for Specialized and *Everyday Business Workflows*

At the heart of this customizable, purpose-built platform is a powerful, high-quality communication solution that not only meets *unique* business and workflow requirements, but also functions as an excellent day-to-day team collaboration tool. Whether it's your primary platform or used as a back-up when existing tools fail.





Quality.  
Security.  
Reliability.

## *Dynamic and unique* collaboration features

In addition to being built with a heightened standard for quality, reliability, and security, ConnectNow offers unique and powerful meeting features that enhance the collaboration experience.

### **Real-Time Operator Support**

Request operator assistance in real time directly from the ConnectNow interface. Operator interface allows administrators unprecedented management and oversight of all scheduled and active meetings.

### **Brandable Interfaces**

ConnectNow's brandable interface allows for personalized meeting rooms and offers a more professional experience to those joining each meeting. Easily add logos and change theme colors to match your company's aesthetic.

### **Waiting Rooms**

Making back-to-back meetings more seamless than ever, this feature allows participants to be gathered in a waiting room that the host can view and manage while their first meeting wraps up.

### **Conference Locking**

Allows the host to lock the conference once all necessary participants have joined.

### **Q&A**

Self-managed Q&A feature combines both web and audio responses from participants.

### **Business Continuity**

When an emergency occurs, it is critical to have the necessary tools available to respond quickly and effectively. Our Emergency Conferencing tools use a blast dial-out capability to notify or connect emergency responders and designated company personnel quickly with minimal effort.

### **Moderator Managed Screen Share**

For security purposes, screen share control defaults only to the meeting Host, who then has control to pass screen sharing abilities to participants as needed.

### **User Portals**

Account holders can easily access meeting schedule, recordings, reports, and account management/settings.

### **Encrypted Recording**

Automatically record, store, and share meeting recordings; easily start and stop recording in real time. All recordings are encrypted.

### **Scheduling**

Outlook integration enables quick and easy meeting scheduling, and Quick Invite feature allows hosts to pull in necessary participants on-demand.



## Workflow Applications & Services



### Healthcare Collaboration

Solutions designed to enhance and expand options for patient care, as well as streamline internal hospital operations.



### Executive Call Management & Support

Highly secure, operator monitored and supported solution for Executive and C-Level meetings and communication.



### Courts & Legal Collaboration

Improve remote appearances for local, state, and federal courts with secure HD video and court management solutions.



### Trading Communications

Flexible and robust application suite to provide quick and reliable communication for trading environments.



### Energy & Utilities Crisis Management

Improve recovery times, manage crises, and share crucial information efficiently and effectively when outages occur.



### Emergency Conferencing & Notification

Offers advanced communication abilities to streamline emergency response and notification efforts.



### Education Collaboration

Feature-rich solution to support remote learning environments for both education or corporate training needs.



### Media & Broadcasting Communications

Secure, reliable solutions for live broadcast communications and internal collaboration.



### Transportation Communications

Communication tools to enable rapid crisis response in vulnerable mass transportation environments.

**compunetix**  
the technology of cooperation

1.800.879.4266 | 412.373.8110 | [info@compunetix.com](mailto:info@compunetix.com) | [www.compunetix.com](http://www.compunetix.com)