Video Call Center™ for Healthcare

KEY BENEFITS

- **Virtual Home Health Care Visits**
  Eliminate unnecessary travel for elderly and in-need patients with virtual care from the comfort of their homes

- **Remote Access to Specialists for Rural & Underserved Communities**
  Expand Critical Care Consultation to remote and underserved neighborhoods

- **Virtual Follow-Ups Allow Patients to Return Home**
  Reduce costs and shorten length of stay without sacrificing the quality of care

- **Telepsychiatric Counseling**
  Improve accessibility to mental health treatment and drug counseling services

Enabling Virtual Hospitals:

Compunetix Video Call Center creates an instant access care hub for telemedicine

At the heart of every healthcare institution is a singular goal - getting patients the care they need.

Attaining that goal can have its challenges - high patient volumes can overwhelm scarce hospital resources, housebound patients and widespread rural communities can go underserved.

At Compunetix, our dedication to delivering enabling collaboration technologies helps overcome these obstacles.

Our Video Call Center application effortlessly expands access through remote video-conferencing visits.

- Simple, one-click connection to physicians and doctors
- Easy routing and escalation to remote specialists
- Versatile connection options, including via PC, mobile, and self-service kiosks
- Fully brandable interface

With Video Call Center, you can deliver reliable access to healthcare from anywhere, at anytime. Ensuring that those who truly need care, can find it.

www.compunetix.com

THE *Right* CALL SAVES LIVES
WE'LL GET YOU **Connected.**

Video Call Center Delivers:

Patient Triage & Transfer
- Easy, one-click connection (no download required)
- Quickly triage and transfer to available specialists

Seamless Integration with Telemedicine Portals & Hospital Websites
- Fully brandable and customizable

Geo-localizations of Remote Patients
- Provide location details to first responders, emergency services, & disaster response

Remote Diagnostic
- Support for health monitoring device platforms
- Sharing application (health data, x-rays, documents, etc.)

Versatile Network Connectivity
- High-quality video connectivity in bandwidth environments as low as 128 Kbps

Confidentiality & Data Security
- Secure and encrypted media and data connectivity
- Secure password authentication
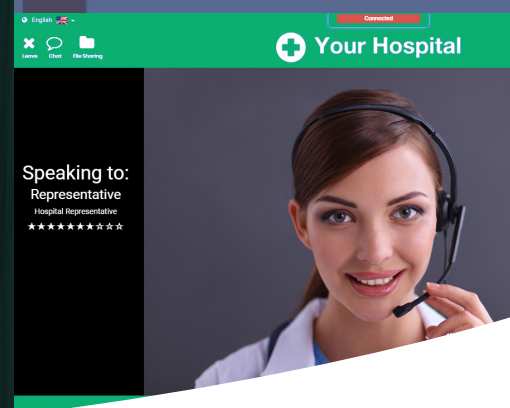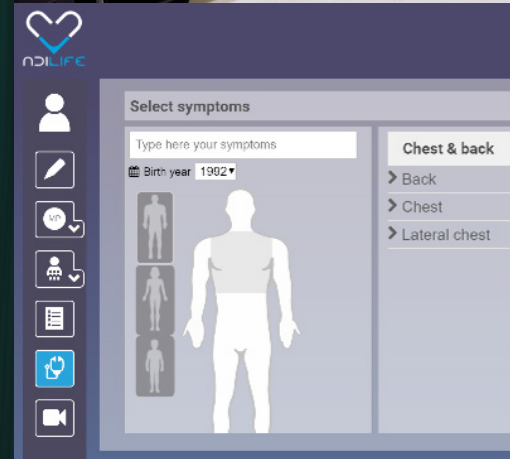
Widespread Accessibility
- Accessible from browsers or mobile devices, without any download required
- No proprietary equipment needed for patients or doctors

Quality Call Monitoring & Statistics
- Ensure patients are properly assessed and improve center efficiency

Connection Reliability
- Highly reliable Cloud and on-premises deployments
- Redundant media network connections

compunetix
the technology of cooperation

Compunetix
Video Systems Division

2420 Mosside Boulevard
Monroeville, PA 15146
USA

vsdsales@compunetix.com

1.800.879.4266 or +1 412.373.8110

www.compunetix.com