

Transfer & Access Center Solutions



KEY BENEFITS

- **Improved Efficiency of Care**
Streamline operations and workflow, effortlessly coordinate teams for patient transfers, triage assessments and more
- **Transport & Place Patients**
Easily arrange air or ground transportation and coordinate proper bed placement for new and existing patients
- **Connecting Care Providers**
Quickly connect doctors with one another to ensure timely consultations
- **Leverage Existing Systems**
Providing an advanced overlay of control on your existing phone system to create a one-call solution
- **Flexible Deployments**
Available as an on-premises, Private Hosted, or Standard Hosted solution

Improving Patient Care

Efficient & reliable communications to streamline patient admissions and transfers

The Compunetix Transfer Center is an advanced conferencing system with purpose built tools to effectively bring together physicians needed for a prompt consult, coordinate transportation for a patient, arrange for a bed, and ensure the most appropriate level of care for that patient upon their arrival. The ConferenceManager™ provides the visual tools that enable expert Transfer Center staff to effectively perform their critical duties.

Transfer Console

This Graphical User Interface (GUI) provides nurses and agents all the visibility and access they need to coordinate care for patients.

Recording Built-in

Cases can be automatically recorded, encrypted, and stored on the system for easy access and auditing.

Transfer Center Console

The screenshot displays the ConferenceManager interface. At the top, there are tabs for 'Live Conferences', 'Scheduled Conferences', and 'Create Ad-Hoc'. Below this is a table of active conferences. The 'Conference View' section shows three detailed views for different conference lines, each with a list of participants and various control icons.

Display	Host Name	Conf ID	Subject	Start Time	Scheduled End Time
<input checked="" type="checkbox"/>	Demo Blastdial	9999	Demo Blastdial's Conference	4:07:00 PM	4:30:00 PM
<input checked="" type="checkbox"/>	Oper Page	0003	Oper Page's Conference	4:15:22 PM	4:45:00 PM
<input checked="" type="checkbox"/>	TC Line 1	7701	Anderson, Amy	4:29:47 PM	5:00:00 PM
<input checked="" type="checkbox"/>	TC Line 2	0002	McAdams, Joe	4:30:02 PM	5:00:00 PM

Benefits to Your Healthcare System

- Decrease Bed Turnover Times
- Improve Patient Experience/Comfort and Care
- Increase Physician Productivity
- Increase Hospital Admission Rates
- Sophisticated Reporting and Analytics
- Record Conversations Automatically
- Multiple Agent/Nurse Stations in Simultaneous Operation
- High Availability/Survivable Options for 24/7/365 99.999 Operation

1 Agent Control Area

Instantly view all incoming callers. Label lines based on the call type.

2 Live Conference List

Displays all active cases at a glance.

3 Conference View Panel

View, monitor, and control of all cases in real time.

4 Participant Management

Agents can drag-and-drop, mute, hold, disconnect, or sub-conference with individual participants.

5 Sophisticated Reporting

Patient notation per case is available in reporting (for audit purposes).

6 Party Dial Out

Quickly reach transportation centers, on-call personnel, or physicians for consult. Address books available.

7 Configurable

Configured lines for specific call types, like pager responses.