Emergency Conferencing & Management

KEY BENEFITS

- **Automatic Blast Dial**
  Allows automatic mass dial out to an emergency lists

- **Multiple Lists & Numbers**
  Supports unlimited number of emergency groups and up to 3 dial-out numbers per contact

- **Mass Notification**
  Pre-recorded messages can be quickly distributed to large groups

- **Highly Secure**
  Multiple layers of security ensure that response efforts will not be compromised

- **Quality & Reliability**
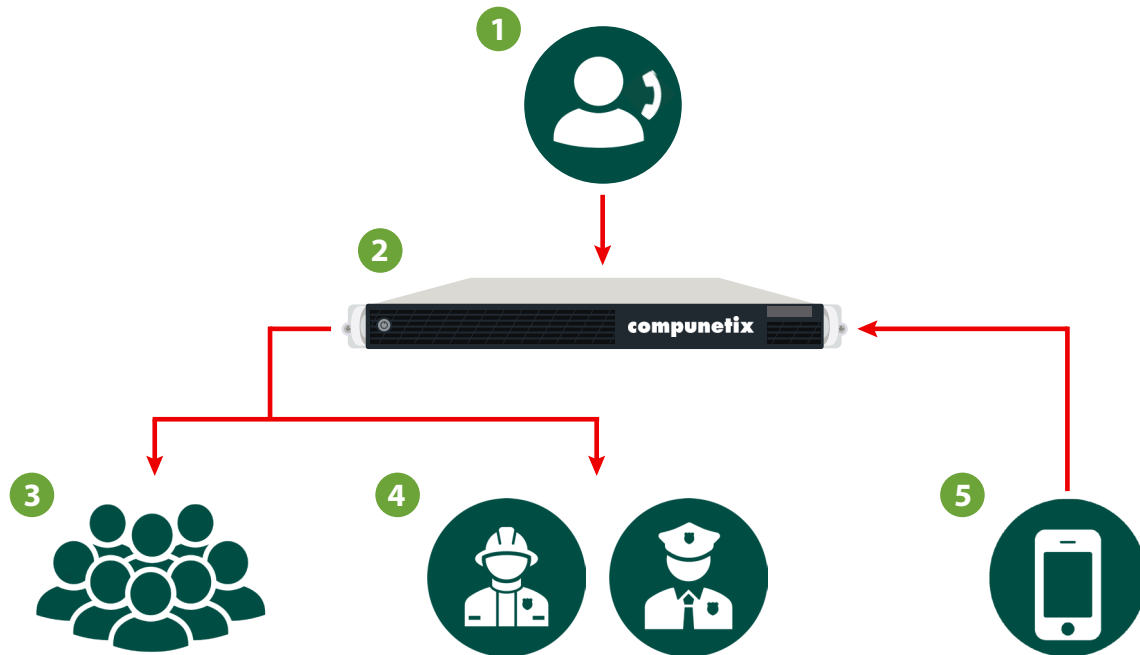 High quality and reliable audio connection enhances critical response efforts

Protect, Respond, & Recover

Minimize risks and manage incidents with a secure crisis response communications system

When managing corporate communications, a unified crisis response system is essential to any business continuity plan. Cybersecurity threats, such as ransomware and phishing, equipment failure, natural disasters, and human error can cause significant downtime, which leads to lost productivity and lost revenue. According to Gartner, the cost of downtime in the digital age is approximately $5,600 per minute.

Fortunately, there are proactive measures organizations can take to manage crises and mitigate risks. Securing a secondary, scalable communications solution ensures the availability of conferencing capabilities when primary systems are compromised, to manage the incident itself and for subsequent organizational communications. For a minimal initial investment, Compunetix can provide a secure, unified crisis response and major incident management solution.

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Emergency Conferencing Workflow

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① User dials the designated emergency number or picks up an emergency crash phone

② The ConferenceManager recognizes the incoming line, automatically creating an ad-hoc emergency conference

③ The system initiates a blast dial out to a pre-defined list of contacts or emergency response group

④ The blast dial out can also be tied to external emergency responders, notifying police, fire, and emergency services

⑤ Necessary users can also dial into the conference, as needed

Emergency Conferencing Capabilities

- Blast dial initiated when first person dials in (based on dialed number), no additional user input required
- Up to 3 dial out phone numbers per person
- Phone number mapping to an emergency group, requiring no user input to initiate an emergency conference
- Can distribute a pre-recorded message to additional groups or stakeholders at a moments notice

About the Solution: ConferenceManager˚5v

- Virtualized (VMware) or bare metal deployment
- Operator interface for real-time call management
- Up to 512 participants per call
- Native encryption (TLS/SRTP)
- Sub-conferencing
- High availability
- HD audio

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