

Compunetix E-News | August 2023

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**compunetix**  
the technology of cooperation

**E-News**



## Take the Stress Out of Fall Registration with a Virtual Lobby

New student orientation and fall registration are incredibly busy times in academia. Creating a **virtual student lobby** and support center that enables instant face-to-face communication between students and staff takes the stress out of busy registration periods.

Compunetix [Video Call Center](#) (VCC) can give you the streamlined approach you are looking for with advanced call center technology. Students can access the virtual lobby through your website and instantly speak with a representative in the department of their choice. VCC supports scheduled and on-demand video appointments. We are happy to share how we have helped other colleges and universities in your state.

Interested in improving your student services? There is still time to integrate VCC into your existing website before fall registration. Please call or email our video expert, [Donna Collins](#) at **714-473-3447**, to set up a custom demonstration of [Video Call Center](#).

[Click here](#) to read more...

## Revolutionizing Transportation Communications: A Look at Compunetix Solutions

***Connecting large teams or emergency responders via secure and reliable communication platforms.***

These epicenters of movement and activity demand unwavering security preparedness and the utmost reliance on cutting-edge tools for effective communication, seamless collaboration, and, above all, the ability to conquer the unavoidable chaos of emergency situations. Emergency Blast Dial, and intuitive interfaces like Audio Console and Operator Console, allow for simple engagement and call management during an emergency event.

Transit and rail organizations also require dynamic avenues of day-to-day communications, from all-hands announcements, stand-up meetings, and team collaboration to managing outages. Using the powerful blast dial functionality, Compunetix solutions are designed to swiftly connect teams and/or spur incident management. This ringdown system meets compliance requirements for a majority of transportation

security and emergency response services, allowing transit organizations to instantly coordinate resources or connect with first responders.

Fast and efficient communication is essential for maintaining safety, optimizing operations, providing timely information, facilitating emergency response, and integrating various elements of the transportation system. By ensuring effective communication, the transportation industry can enhance efficiency, reliability, and passenger satisfaction.

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## A Step-by-Step Guide: Emergency Communications & Unified Crisis Response

### ***What is Unified Crisis Response?***

Unified Crisis Response (UCR) is a planned, coordinated response to an emergency or crisis situation that involves various stakeholders and personnel from different organizations. Having a cohesive UCR plan that includes emergency conferencing capabilities is especially important in industries such as transportation and energy. UCR in airports and energy sectors involve developing comprehensive plans to manage and respond to emergencies, such as natural disasters, power outages, cyber-attacks, and other disruptions.

[Emergency Communication with Blast Dial Functionality](#)

[Compunetix Emergency Communication Solutions](#)



Overall, UCR in airports and energy sectors involves a collaborative effort among many different personnel to respond to crises and emergencies effectively, ensuring the safety and security of people and critical infrastructure.

[Click here](#) to read more...

## Compunetix is Ready to Showcase New Products & Services at Upcoming Industry Events

Compunetix is excited to participate in a number of industry-specific trade show events this summer and fall! As an active participant in helping to shape the future of our industries, our teams attend a variety of trade shows, events, symposiums, and conferences throughout the year. From some of the largest international trade shows to the smallest of meet-and-greet events, Compunetix puts an emphasis on getting to know our customers and partners face-to-face. Our sales and marketing teams are ready to network with other professionals, partners, and potential clients, and to demonstrate our new products and services.

**[APCO 2023](#)** | August 9 – 6 | Nashville, Tennessee

**[TAAO & ICTA 84<sup>th</sup> Annual Conference](#)** | August 20 – 23 | Grapevine, Texas

**[62<sup>nd</sup> Annual RSSI & C&S Exhibition](#)** | October 1 – 4 | Indianapolis, Indiana

**[APTA Expo 2023](#)** | October 9 – 11 | Orlando, Florida

**[ITC 2023](#)** | October 23 – 26 | Las Vegas, Nevada

For more information and to stay up to date on our current activities, please visit our [events page](#)!

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