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the technology of cooperation

E-News

ConferenceManager5v

Compunetix Releases ConferenceManager5v

Virtualized JITC Collaboration with ConferenceManager

Compunetix is excited to announce a new product to add to our line of trusted collaboration platforms. ConferenceManager, a high definition, high capacity media collaboration platform designed for small to large enterprises, federal spaces, and industry specific workflows, is **virtualized and tested to meet the evolving requirements of** JITC-certification, and is now listed on the DoD's Approved Products List (APL). The new CM5v system is compatible with all APL-listed voice switches and offers unmatched operational flexibility, supporting ad-hoc and scheduled conferences as well as pre-set blast dial sessions.

Our secure and reliable solution, built for **effective collaboration**, provides seamless access for operations, executive meetings, hearings, crisis communications, and much more. Offering real-time call management, private conferencing rooms, and encrypted recordings, CM5v provides the processing foundation for many of our unique workflow solutions delivered across vertical segments such as government, defense, healthcare, courts and legal, transportation, crisis response, and finance.

Upcoming Compunetix Webinar on Virtual Student Services

Join Compunetix for a discussion about our innovative communication platform for Digital Student Services and how tools like ours enable Community Colleges to modernize administrative and academic support for remote students.

With the evolution of remote education services, community colleges are looking for a more streamlined approach to virtual meetings between staff and students, especially during busy registration periods. Compunetix Video Call Center (VCC) is an advanced workflow solution for student services that provides virtual access, with or without an appointment.

We hope to see you at our webinar on August 30th (2:30pm EST, 11:30am PST). Click here to sign up!

Seamlessly Enable Remote Appraisal Hearings

In many states, county tax assessment processes are complex and the transition from traditional to remote hearings was challenging. Compunetix offers an easy and efficient means of conducting remote property tax hearings for counties across the country. To replicate brick and mortar hearing rooms, our customized solution enables property owners, property agents, and others to easily join and hold hearings remotely. Moreover, Compunetix can customize and tailor solutions to meet the unique requirements of different organizations, which is what we did for the Travis Central Appraisal District (TCAD) in Texas.

To meet TCAD's unique requirements, Compunetix tailored the cloud-based, ConferenceManager (CM) solution, a feature-rich audio and web conferencing platform designed with flexibility to adapt to specific business and industry workflows. Utilizing the Operator Console application, CM auto-answers all incoming phone calls, and prompts callers to enter their property ID number, then automatically creates the virtual hearing and places the property owner in their respective conference. This new method manages 98% of TCAD's phone calls and relieves office administrators from answering thousands of incoming calls daily, minimizing line back-ups and the frequency of human error.

Key elements that made our solution easily adoptable:

- Cloud deployment option minimizes budget constraints and maximizes deployment speed
- Recording and automatic recording archival is available, saving an incredible amount of time and energy

- Recordings are automatically labeled by individual tax ID numbers, rather than random conference IDs
- Browser-based GUI enables seamless oversight and support of all active and scheduled hearings by designated staff
- **Compunetix ConferenceManager** solution is easily customized to meet various workflow needs and requirements

Like to know more? Please contact us to schedule a brief demonstration!

Retirement of Don Kordick

Our Director of Business Development Asia Pacific for the last 24 years, Don Kordick, has recently retired. Don's leadership in AsiaPac was key to bringing a large number of new customers onboard throughout the region, and to maintaining many strong partnerships in region.

Continuing this strong focus in AsiaPac will be Raymond Cheung in Singapore, Avish Kapoor in Brisbane, and Andrew Straw in Melbourne.We wish Don the best in future endeavors.

Upcoming Trade Events

We're looking forward to attending an event near you!

NASTD Annual Conference & Technology Showcase 2022
August 28 - September 1, 2022
Seattle, WA

Click here to schedule a meeting

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info@compunetix.com | 412.373.8110 | www.compunetix.com

Contact Us ✈

Compunetix, Inc.
2420 Mosside Blvd.
Monroeville, PA 15146

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