

compunetix
the technology of cooperation

E-News

ConferenceManager5v

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We're excited to introduce an impressive addition to our product line up, the ConferenceManager5v (CM5v). This new private-cloud, secure collaboration solution is engineered to deliver highly secure audio and web conferencing. We also provide end-to-end encryption and offer unmatched operational flexibility, supporting ad-hoc and scheduled conferences, as well as pre-set blast dial sessions. Contact [Josh Obusek](#), Enterprise Sales Operations Manager, for more information or to schedule a customized demonstration. CM5v's New Features:

- Virtualized Deployment – availability as a virtual solution, for a lower hardware footprint and significant cost savings
- Increased Capacity – up to 512 participants in a single call
- Native Encryption – TLS and SRTP support
- High-Definition Audio Codec – OPUS and G.722 support along with G.711 for standard definition audio
- FIPS 140-2 Certification – Native IT security accreditation program for validating that the cryptographic modules produced by private sector companies meet well-defined security standards

Key Advantages to Using a Video Call Center

Compunetix has created powerful communication connections for over 50 years. We were the first to modernize NASA's communications system in the 1980s and have been modernizing communications systems ever since. We have customers across all industries, from retailers and banks to medical offices, universities, and hospitals. Today's communication environment expands capabilities with regard to reaching and servicing clients. The improved customer experience increases the user's satisfaction and allows greater engagement and interactivity.

A video-enabled call center platform gives your organization a competitive advantage by enabling improved collaboration in the following ways:

- Collaborate Effectively
- Increased Productivity
- Enhanced Customer Experience
- Better Call Routing
- Real-Time Display Dashboard and Reporting
- Remote Work

Visual Aids

Email our expert, [Donna Collins](#), for more information or to schedule a custom, live demo of Video Call Center.

The Power of Personalization: Custom Collaboration Solutions

Over the past two decades, Compunetix has continued to evolve and adapt to the changing needs of the market. The company now offers a wide range of UC solutions, including secure audio and web conferencing, video conferencing, and several different collaboration tools.

One of the key differentiators of Compunetix is its willingness to customize solutions to meet the specific needs of its customers. The company has a team of experienced engineers and developers who work closely with clients to understand their unique requirements and develop cutting-edge solutions that meet those needs. The company's approach to custom development is rooted in its deep understanding of the specific needs and challenges faced by its customers, as well as its commitment to delivering innovative and effective solutions. Unlike one-size-fits-all solutions, Compunetix engineers can develop, design, and manufacture a tailored solution in-house.

Compunetix willingness to customize their solutions can provide several benefits to their clients, including:

- Meeting specific business needs
- Enhanced user experience
- Competitive advantage
- Scalability
- Cost-effectiveness

For more information about customized solutions for your organizations, [contact us](#) today!

Limited Openings for Unified Communications (UC) Resellers in European Markets

We are looking to expand our international presence in the enterprise workflow segment through cross-border relationships with partners and resellers. Our advanced, feature-rich, and reliable solutions are

deployed in over 35 countries, vetted by the world's largest service providers including BT, Deutsche Telekom, LoopUp, Verizon, and the U.S. Government. Contact [Dino Mallas](#), Sales Manager EMEA, for more information regarding our partnership program.

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