



ConnectNow Updated for Improved Team Collaboration

The current and evolving workplace revolves around successful team collaboration as organizations and employees are no longer bound to a single location. This creates greater complexity in managing successful teams; however, the measurable benefits of effective team collaboration outweigh the additional challenges. Studies show that successful teams finish tasks faster and meet important deadlines more efficiently compared to individual employees. Organizations that want to sustain a competitive advantage prioritize the use of innovative collaboration technology.

[ConnectNow](#) is a compelling new productivity platform from Compunetix that empowers consistent and powerful team collaboration from any modern internet browser. This intuitive click-to-join platform offers integrated audio, web, and WebRTC video in a single solution, enabling seamless communication and participation. With single click access, you can share your ideas, data, desktop, and more. The ConnectNow data sharing tool is designed and tested specifically with the user in mind. It features a highly intuitive interface with a sleek, contemporary, and easy-to-use flow. Brand-specific customization allows you to easily showcase your logo and theme, giving you complete control of the look and feel of the end user experience, or to provide white label services for reseller organizations.

To learn more about increasing team productivity with ConnectNow, [contact us](#) to schedule a demo.

Video Call Center – The Future of Personalized Video Communications

Compunetix is proud to announce the launch of a dedicated [Video Call Center \(VCC\) website](#). Video Call Center represents the future of customer engagement solutions through real-time video communication across a wide range of industries.

Video Call Center is a web-based solution, leveraging modern WebRTC browser technology, that allows organizations to open a virtual front door to their business. It enables full-featured voice and video communications across all pc, mobile devices and self-service kiosks. VCC delivers personalized video engagement in industries where face-to-face communication matters, for example:

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- Telehealth
- Retail
- Government
- Video Banking

[Click here](#) to contact us to learn more about Video Call Center!

Flexible Deployment Options

In order to meet the growing demand for our hosted collaboration customers, Compunetix is proud to announce the opening of our new Pittsburgh Data Center.

In addition to continuing to provide clients with on-premises implementations, Compunetix is servicing a growing number of customers who are making a switch from maintaining their own on-site data centers to a hosted unified communications solution. As a result, Compunetix has leased and provisioned a new facility in north Pittsburgh, very close to our headquarters, to support these clients. This new location will feature rack and equipment space, power and environment, as well as high reliability networking. It will expand our ability to provide either hosted/private cloud UC services delivered over the internet, or to house customer equipment in a shared colocation arrangement.

This new data center augments our existing Boston Data Center, which has been in place servicing hosted customers in the same way for well over a decade.

Talk to a [Compunetix expert](#) today and determine the best deployment option for your organization.

Videoconferencing Etiquette Pointers

The business world recently passed the one-year mark for pandemic restrictions. As we support customers transitioning back to the office, Compunetix would like to commend our customers on their flexibility and ingenuity. We'd also like remind all of the lessons we've learned throughout this unique period, such as the importance of proper remote communications.

Compunetix EMEA Sales Manager, Dino Mallas illustrates some [key tips for business videoconferencing etiquette here!](#)

Upcoming Events (Virtual)

[2021 NASTD Eastern Conference](#)

May 11, 12, 19, 26

[ATA2021](#)

Virtual tradeshow taking place every Tuesday and Thursday in June

[2021 NASTD Western Conference](#)

June 16, 17, 29

