

Windows Operator Console (WOC) Training

This two-day course offers trainees an in-depth look at basic and advanced conferencing features available on the CONTEX system. Trainees gradually build confidence by starting with the basics of dial-in and dial-out conferences and finishing with more involved conferencing features such as managing a Question and Answer session or conducting a Voting/Polling session.

The course blends lecture sessions with hands-on periods, allowing each trainee maximum exposure to conferencing on the Compunetix bridge.

For more information, please call **(412) 373-8110** or contact **csdtraining@compunetix.com**

Hours

9 am until 5 pm

Courses times can be adjusted to fit the customer's typical work day.

Attendees

Minimum: 4 people
Maximum: 8 people

Prerequisites

Must possess a working knowledge of Windows.

TRAINING COURSE CONDITIONS

The course registration deadline for courses being held at the Compunetix training facility is fifteen business days in advance of the scheduled start date of the training course.

Compunetix reserves the right to reschedule any training course for which the course registration, at the time of the registration deadline, is less than the course minimum of two students for Maintenance Training courses and four students for the operator training courses. In such an event, the customer will be notified the course has been canceled at least three business days in advance of the scheduled start date of the training course. Should a course be canceled due to lack of participation, the customer will have the option of canceling the course registration purchase order or applying it to the next scheduled training course.

If the customer cancels any training course for which they were registered within seven business days of the scheduled start date of the training course, Compunetix will charge the customer 30% of the fee for the course.