

JITC CONTEX Advanced Maintenance Training

This two-day training course is designed for technical personnel who are responsible for managing system configurations, performing maintenance and diagnostics, and supporting operations.

This course offers trainees an in-depth look at the CONTEX system including the theory of operation. The course includes lecture sessions in which the voice and control systems are described. It also includes intensive lab sessions where trainees apply their knowledge while practicing diagnostic methods. Some topics of this class include:

- Identifying and interpreting LEDs
- Troubleshooting and diagnosing the system
- Using the Conference Engine (CE)
- Interpreting traffic

It is recommended that this course occur at the training facility in Pittsburgh because the use of a JITC CONTEX system with no production traffic is required for the entire course duration.

For more information, please call **(412) 373-8110** or contact **csdtraining@compunetix.com**

Hours

9 am until 5 pm

Courses times can be adjusted to fit the customer's typical work day.

Attendees

Minimum: 2 people

Maximum: 7 people

Prerequisites

Students should possess a two year technical degree and have a working knowledge of telecommunications systems.

2008 Training Calendar

January 28, 29 & 30

February 18, 19 & 20

March 24, 25 & 26

April 21, 22 & 23

May 21, 22 & 23

June 23, 24 & 25

July 28, 29 & 30

August 25, 26 & 27

September 22, 23 & 24

October 27, 28 & 29

November 17, 18 & 19

December 15, 16 & 17

TRAINING COURSE CONDITIONS

The course registration deadline for courses being held at the Compunetix training facility is fifteen business days in advance of the scheduled start date of the training course.

Compunetix reserves the right to reschedule any training course for which the course registration, at the time of the registration deadline, is less than the course minimum of two students for Maintenance Training courses and four students for the operator training courses. In such an event, the customer will be notified the course has been canceled at least three business days in advance of the scheduled start date of the training course. Should a course be canceled due to lack of participation, the customer will have the option of canceling the course registration purchase order or applying it to the next scheduled training course.

If the customer cancels any training course for which they were registered within seven business days of the scheduled start date of the training course, Compunetix reserves the right to charge the customer 30% of the fee for the course.