

## CONTEX Digital Record and Playback (CDRP) Training

This half-day course provides each trainee with the ability to manage the CDRP application and the CDRP Administration Utility.

During this course trainees learn how to set up new accounts and assign a user level, assign recording permissions, set system parameters, generate billing reports, and rerecord system voice prompts.

This course can be conducted as a four-hour stand-alone course or can be incorporated within the two-day WOC training course.

For more information, please call **(412) 373-8110** or contact **csdtraining@compunetix.com**

### Hours

9 am until noon

*Courses times can be adjusted to fit the customer's typical work day.*

### Attendees

Minimum: 4 people

Maximum: 8 people

### Prerequisites

Must possess a working knowledge of Windows.

### 2008 Training Calendar

January 24

February 14

March 20

April 17

May 15

June 19

July 24

August 21

September 18

October 23

November 13

December 11

#### TRAINING COURSE CONDITIONS

*The course registration deadline for courses being held at the Compunetix training facility is fifteen business days in advance of the scheduled start date of the training course.*

*Compunetix reserves the right to reschedule any training course for which the course registration, at the time of the registration deadline, is less than the course minimum of two students for Maintenance Training courses and four students for the operator training courses. In such an event, the customer will be notified the course has been canceled at least three business days in advance of the scheduled start date of the training course. Should a course be canceled due to lack of participation, the customer will have the option of canceling the course registration purchase order or applying it to the next scheduled training course.*

*If the customer cancels any training course for which they were registered within seven business days of the scheduled start date of the training course, Compunetix will charge the customer 30% of the fee for the course.*