

Compunetix Professional Services:::~::~:

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Compunetix Professional Services

For nearly four decades, Compunetix has forged lasting partnerships with our telecom clients. We have dedicated ourselves to meeting our partner's technology challenges, fulfilling their engineering requirements, and satisfying their business goals. From this foundation we have built an industry-leading professional services team that is fueling the greatest multipoint collaboration expansion in history.

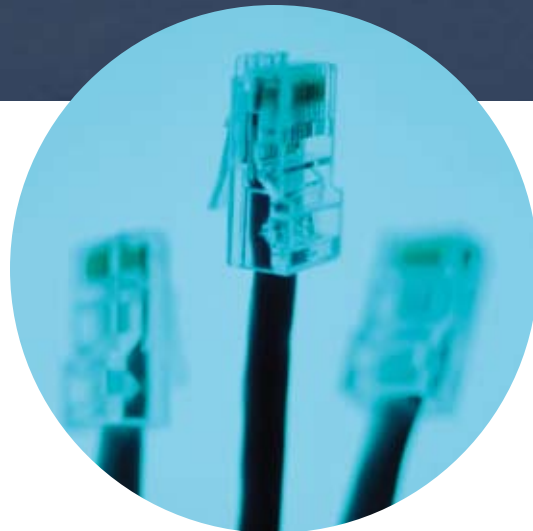
Compunetix Professional Services is a focused and driven team made up of our leading solutions architects, engineers, scientists, project managers, and industry analysts. They will work with you to craft end-to-end solutions that can be deployed and sustained locally and globally.

Solving your most challenging technology problems and enabling your success is our mission and our passion. Discover the exceptional benefits of Compunetix Professional Services and find out how we can help you to work smarter, respond faster, and communicate better.

Solutions that bridge the PSTN to VoIP transition

With today's rapidly changing technology, you need a partner who has the leadership, experience, and vision to help you smoothly navigate the turbulent transition from traditional circuit-switched networks to the next generation of packet-switched technologies. Compunetix is the only conferencing equipment manufacturer to recognize this reality and build a solution that seamlessly supports native VoIP and PSTN with no additional hardware or software. Leverage our extensive capabilities in developing, engineering, and implementing complex solutions to forge your own path to success.

When you partner with Compunetix, you gain a company who is uniquely suited to help your organization design, develop, and implement tailored collaboration applications that differentiate you in the marketplace and enhance your organization's singular vision.



Vision and Experience

Compunetix offers a range of professional services unmatched in the multipoint communications industry. Our core management team has extensive experience designing, implementing, and managing solutions for our telecommunications and IP telephony clients: service providers, enterprises, governmental agencies, and learning institutions worldwide.

Compunetix can help you with projects large and small. Whether you need to move a bridge across the globe, link offices in Europe, North America, and Asia, develop new service offerings using the latest collaboration technology, or create a custom user environment, Compunetix Professional Services stands ready. We offer you unmatched expertise in software development, telecom network architecture, launch support, training, web development, and custom technology solutions.

Today's telecommunications landscape poses unprecedented challenges and promises unequalled rewards. Compunetix is the ideal partner to help you successfully navigate this terrain by enabling you to offer services and features unrivaled by your competitors.



Leadership and Value

We understand that even the most experienced organizations may not have the resources available to adequately develop specialized applications, train maintenance and operational personnel, or manage a complex equipment roll-out. This is where Compunetix Professional Services steps in. We are ready to guide you through the technological challenges facing today's multipoint communications industry.

The pace of business requires you to stay focused on your core capabilities and your customer service — you don't need to consume valuable resources developing and maintaining applications on your equipment. Compunetix has installed more advanced collaboration systems than anyone, and we know how to make our systems work for you. More importantly, we can enable you to create new and different service offerings, capturing new revenues and retaining profitable customers.

Take advantage of our experience, and we will guide you through analyzing the situation, defining project requirements, developing the solution, and then delivering it to you and your customers.

Compunetix Guides Group300

Group300 has become the leading business-to-business financial services provider in the UK by teaming with Compunetix to harness the power of the CONTEX platform. In the cumbersome UK financial services market, Group300 had a better idea: use advanced multipoint communications to bring together clients, advisors, and compliance officers in real time. They found the ideal partner in Compunetix. An organization who took the time to learn what Group 300 wanted to accomplish, suggesting innovative solutions that could be used to create a completely new market. Group300 used Compunetix Professional Services to build a unique web-based, and highly functional environment for their clients. This has enabled Group300 to go further, faster than they could have before.

"To continue our journey and become an exceptional business it is vital that we surround ourselves with exceptional people. That is why we chose Compunetix. The product is perfect and the customer service outstanding. Compunetix is helping us to see still further."

Chris Batten, CEO, Group300

Professional Services

SOFTWARE DEVELOPMENT

Compunetix is uniquely suited to help your organization design, develop, code, and implement custom collaboration applications. Because no one knows our bridges better than we do, and because you know your business better than anyone, Compunetix project managers and software engineers can aid you in every step of the process, from writing requirements to rolling out the final product.

CUSTOM TECHNOLOGY SOLUTIONS

If your needs lie beyond the scope of simple development or training, Compunetix can help you develop truly customized multipoint communications systems. Take advantage of our manufacturing, design, engineering, and implementation experience, and create unique solutions to your technology challenges.

OPERATIONS CONSULTING

Our experts can help to assess your operations environment and make critical recommendations to improve productivity, increase efficiency, and reduce costs. From setting metrics to defining positional roles, our experience can help guide you to a more efficient and profitable operation.

WEB DEVELOPMENT

Because service providers and corporate clients are increasingly offering unattended conferencing management via the Web, Compunetix has web development assistance. Using our CONTEXWeb product, we will work with your in-house Web developers to create a seamless conferencing portal for unattended and data conferencing, event management, reservations, billing, and playback.

TRAINING

To get the most out of your investment, turn to Compunetix's accomplished training department for maintenance and operations training. Choose from standard training courses that are taught on site or at Compunetix's headquarters in Monroeville PA, or let us develop a specialized course to meet your specific needs. Compunetix training is the best way to keep your systems operating at peak efficiency.

LAUNCH SUPPORT

From established carriers rolling out new services to start-up service providers to in-house conferencing, Compunetix can work with you each step of the way. Whether you need project management support, engineering expertise, custom application development, or network installations, we are ready with the personnel and experience to help guarantee a successful launch.

NETWORK ARCHITECTURE

Compunetix has vast experience when it comes to installing multipoint communications in almost any network environment. Our network specialists can help you design and implement a network solution — whether packet-based or circuit-switched — that fits your needs and optimizes your Compunetix equipment.

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Communications Systems Division
2420 Mosside Boulevard
Monroeville, PA 15146
1.800.879.4266
412.373.8110
email: csdmarketing@compunetix.com
url: www.compunetix.com