

# CONTEX® RSB 5.0

*Simplify scheduling, maintain billing and manage back-end operations with the **Reservation, Scheduling, and Billing (RSB) 5.0***

Web-based Interface

Hierarchical Levels of User Access

Brandable Client Interfaces

Multi-Tenant Capabilities

Comprehensive Billing Control

Report Generation and Exportation

Instantaneous Pattern Reservations

User Session Management

Reservation Notifications

Internationalization

The completely redesigned CONTEX Reservation, Scheduling, and Billing (RSB) 5.0 system offers an efficient, customizable, innovative platform to manage all back-office operations for unattended and attended conferences. The CONTEX RSB 5.0 comprehensively merges the three elements of conferencing—reservations, scheduling, and billing—through a feature-rich, web-based interface. In addition to its broad capabilities, the RSB 5.0 provides the same quality and reliability expected of every product in the Compunetix CONTEX line. When employed with the CONTEX Summit® media processor, the easy-to-use software package provides a complete solution for conference management.

## Innovative

The RSB 5.0 has been re-engineered to provide greater scalability and performance.

- **Architecture:** Upgraded compatibility with the Microsoft SQL Server allows the RSB 5.0 to utilize a reliable, robust, and high-level database.
- **Pattern Reservations:** Arrange reservations for recurring conferences in an instant.

## Efficient

- **Account Management:** Create, remove and modify hierarchical customer accounts with ease.
- **Web-based:** Save time by enabling end users to access and modify reservations without the aid of a reservation agent.
- **Data Migration:** Import/integrate information from other databases.
- **Reports:** Generate and view reports detailing reservations, scheduling, and system utilization with a single click, or effortlessly export report details into various mediums including Microsoft Word, Microsoft Excel, Adobe® PDF, and more.
- **Multi-Tenant Capable:** Simultaneously support multiple tenants accessing the system on custom client interfaces.
- **Notifications:** Send and receive notifications on the status of an upcoming conference.
- **Passcode Server:** Smoothly incorporate end-user passcode data within the system.

RSB 5.0 | Reports | breanne My Profile My Account Logout About

Search Account Search [Go]

Accounts Reservations Transfers Users Billing Reports Notifications Configuration

Report Preview:

**Schedule Summary for CSD Training**  
From: 2010-03-15  
To: 2010-05-16  
Timezone: ESTSEDT

DATE	CONFERENCE NAME	DURATION	HOST CODE	GUEST CODE
<b>March 15, 2010</b>				
Mar 15, 2010 4:00 PM	Training(04:00 PM)WOC Training	60		
Mar 15, 2010 1:00 PM	Training(01:00 PM)Eish Weekly	120	050320078	870023205
Mar 15, 2010 9:00 AM	Training(09:00 AM)JM End User	60	67523596	904526154
Mar 15, 2010 12:00 PM	Training# 2(11:00 AM)Test01	60	3539485903853	584858957895
<b>March 16, 2010</b>				
Mar 16, 2010 1:00 PM	Training(01:00 PM)Summit WOC T	60		
Mar 16, 2010 12:00 PM	Training# 2(11:00 AM)Test01	60	3539485903853	584858957895
<b>March 17, 2010</b>				
Mar 17, 2010 4:00 PM	Training(04:00 PM)WOC Training	60		
Mar 17, 2010 1:00 PM	Training(01:00 PM)Eish Weeklv	120	050320078	870023205

Reports Window



## Standard RSB 5.0 Features

- Reservation & Scheduling
- Attended Reservations
- Unattended Reservations
- OnDemand Conferences
- Account Management
- User Session Management
- Time Zone Management
- Billing Management
- Feature Management
- Scheduling/Account Management/Contacts
- Database Mirroring
- Data Migration
- Passcode Server Integration
- User Templates
- Internationalization
- System Configuration
- Overbooking Alerts
- Notifications System
- Reporting Engine

## System Requirements

Microsoft SQL Server 2005/2008  
 Tomcat

### RSB Server Specifications:

- Processor: Dual Core Intel (Xeon 3xxx/5xxx/7xxx or Core 2 Duo) Processor @ 2.66GHz
- Memory: 4GB RAM
- Hard drive: 250GB hard drive
- Display: Super VGA (1024 x 768) or higher resolution with at least 256 colors
- Operating System: Windows Server 2003 or Windows Server 2008

### Web Client:

- Internet Explorer 7
- Internet Explorer 8
- Mozilla Firefox 3.5+

## Related Products

- CONTEX Summit® Media Processor
- CONTEX® Real Time Billing Collector
- CONTEX® Passcode Server

## Customizable

With its advanced account model, the RSB 5.0 can be modified to meet the needs of any client.

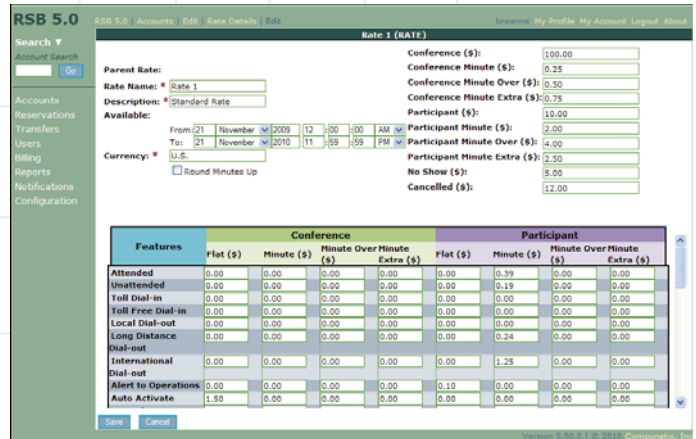
- **Billing:** Set universal rates and charges, and tailor specific billing parameters per account.
- **Internationalization:** Convert the system into one of the included languages or simply format the system into any language through Unicode translations.

### • User Roles:

Easily assign the hierarchical level of access of each user in the system.

### • Branded Interfaces:

Upload logos and customize text elements to create a personalized, branded interface; enabling clients to function as resellers.



Edit Rate Window

## Feature-Rich

- **Time Zone Management:** Control time zone settings for the platform, accounts, users, and specific events.
- **User Session Management:** Keep the system secure by monitoring user activities and restricting unauthorized user access.
- **Search Capabilities:** Quickly perform searches within the database, and filter results to find specific records.

