



*Drive and monitor your on-demand conferencing account from your IM Client with CONTEX Messenger™*



## CONTEX Messenger™

### Notification

Your time is valuable. Productivity tools — wireless telephones, personal digital assistants, and instant messaging clients — are growing in popularity. Now a CONTEX platform extension leverages these devices to eliminate unproductive time spent waiting on hold for attendees to dial in and join an audio conference call. CONTEX Messenger™ is an advanced integration of existing messaging services for the award-winning CONTEX® multipoint platform.

### Control

Using CONTEX Messenger, a conference host may continue with their business, at their desk or at the airport. When the conference guests arrive at the bridge and the conference is ready to begin the host is notified via their desktop Instant Message (IM) client or wireless device. CONTEX Messenger makes this possible by integrating on-demand (or reservationless) conferencing, IM, and short message service (SMS).

### Increase call success with integration of presence

Using the new Compunetix CONTEX Messenger service the meeting leader may completely control the conference via instant messaging and SMS by:

### Works with VoIP clients

- typing simple text commands like “call me” into their messenger client or handset to have the conference bridge dial their phone and activate the conference,
- requesting and receiving a list of the guests, and
- dialing out and joining additional participants.

#### With CONTEX Messenger:

- Businesses save time, increase productivity, and make faster decisions.
- Consumers enjoy additional multipoint communications services through IM.
- Conferencing service providers and wireless carriers are able to offer enhanced services for customers, as well as increase their profits.

It’s now possible to meet anytime with anyone from anywhere to increase productivity, communicate effectively, make faster (and better) decisions, and reduce expensive turnaround times. CONTEX enables conferencing without limits with its CONTEXWeb Center and CONTEX Messenger bridge features.

The convenience of CONTEX Messenger is available through conferencing service providers, instant messaging network providers, wireless carriers, and other organizations using the CONTEX multipoint communication platform.

CONTEX bridges are the most reliable in the industry. The CONTEX platform features a central-office architecture, continuous real-time diagnostics, and a hot-swappable module design. Compunetix builds each bridge from the ground-up. The CONTEX is not a personal computer but bridging technology manufactured to ISO 9000 and Mil-Spec standards. This means that we guarantee the quality of each bridge. All CONTEX systems are backed by our company’s stability, reputation and more than 30 years of design and manufacturing experience.

W W . C O M P U N E T I X . C O M

**Features**

CONTEX Messenger is a full featured collaboration interface tool that combines the immediacy and presence of popular IM clients with the reliability and clarity of the CONTEX Media Processor. Features include:

- Full call control
- Desktop and mobile access
- Account monitoring
- Integrated buddy roledex
- Optimal data conferencing link
- Easy administration
- Works across all CONTEX Processors
- Works across mutiple IM sevices
- Always-on access to collaboration
- Works with PSTN and VoIP clients

**Benefits**

By combining CONTEX Media Processing with the ease-of-use of IM, CONTEX Messenger helps increase the benefits of using professional-level collaboration in all environments.

Benefits include:

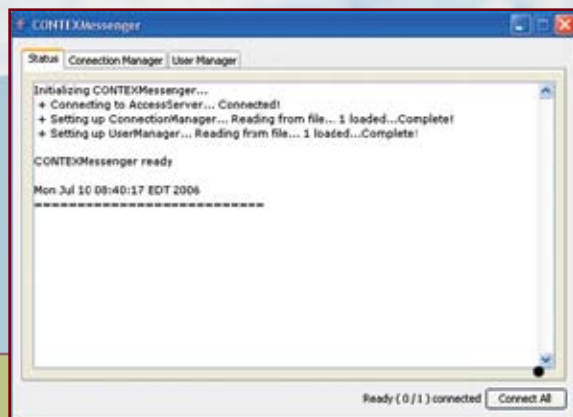
- Call control
- Notification when your account is activated
- Presence - ensuring your call's success.

CONTEX Messenger offers help from directly within the IM window



Users are easy to edit and add in CONTEX Messenger

Easy-to-use administration and management controls



**compunetix**

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