

# CONTEX<sup>®</sup> Digital Record & Playback

## Flexible Conference Recording and Playback

Technology has placed near unlimited resources at our fingertips. With one click, you can watch any episode, read any article, or hear any song. Missing out is obsolete.

The same now holds true in conferencing. Whether they missed the meeting or need to access content for review, the CONTEX Digital Record and Playback (CDRP) 3.0 system allows all participants to listen to conference playback at their convenience.

### CDRP Standard Features

The CDRP can function as a stand-alone system or integrate seamlessly with the powerful CONTEX<sup>®</sup> Summit or Summit Olympus<sup>™</sup> media processor.

It features a VoIP network interface and provides comprehensive control through an easy-to-use, web-based interface. The software-based architecture runs in a Linux<sup>®</sup> operating system and facilitates growth by only requiring installation on Asterisk<sup>®</sup> server hardware.

- **Manual Record and Playback:** During a conference, CDRP recording can be initiated at any time. Once recordings are stored in the system, authorized users can initiate playback.
- **Automatic Record and Playback:** When integrated with the Summit or Olympus system, the CDRP can initiate recording or playback automatically.
- **Playback Control:** The CDRP enables listeners to manage playback by skipping forward, backward, or returning to the beginning of a recording using DTMF commands.
- **Convenience:** A listener can begin playback at any time - even as other participants are listening to the same recording.
- **Scalability:** The CDRP features 24 ports of direct recording/playback capacity, which can be expanded to over 240 simultaneous direct audio connections. The web interface can scale up to 100 user connections.

Record and  
Manage  
Conferences

Easy-to-use,  
Easy-to-learn

Add to Any  
Conference at  
Any Time

Scalable

Flexible

Powerful

## Intuitive Web Interface

For additional information about our collaboration solutions, visit

[www.compunetix.com](http://www.compunetix.com)

The CDRP features a straightforward web interface, which requires no end user installation and provides easy access to manage recordings from any network-connected computer.

- **Distinct Permission Levels:**

Individuals are assigned user roles to access and control the dynamic interface. Available roles include:

- System Administrator
- Conference Administrator
- Operator
- User
  - Admin
  - Master
  - Listener

- **Widespread Management:**

Authorized users are able to manage conference recordings, user capabilities, CDRP feature settings, archive recordings, and run reports.

- **Internationalization:** The CDRP can be configured to support multiple languages system-wide or per individual user.



## Advanced Operations

In addition to its robust recording and playback capabilities, the CDRP incorporates an extensive array of features that enable your customers to take comprehensive control of their call recordings.

- **Dynamic Publishing:** The CDRP enables users to convert recording sessions into popular audio formats, including MP3 and WAV, for publication.
- **Participant Tracking:** Participant identification information is used by the system to instantly track who has accessed each recording.
- **Multiple System Support:** Communicating with multiple Summit systems simultaneously, the CDRP provides a centralized point for recording management. There is no limit to the number of systems supported.

### CDRP Features:

#### Conference Access

- Multiple access/login levels provide security
- Dialable access for connecting to conference
- Flexible ports may be used for recording/playback

#### Playback

- Volume
- Rewind / Fast-forward / Pause
- Multiple access for same playback simultaneously

#### Messages

- Customize labels per conference recording
- Record message prompts
- International support

#### Recordings

- Exceptionally clear digital recordings
- Enable/disable recordings from telephone via DTMF
- Record/playback any size conference
- Save/distribute on various digital mediums

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