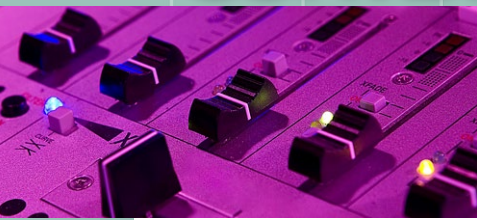


CONTEX® Digital Record and Playback



*Provide flexible conference recording
and playback to your customers with the
CONTEX® Digital Record and Playback (CDRP) 3.0*

Record and
Manage
Conferences

Easy-to-use,
Easy-to-learn

Add to Any
Conference at Any
Time

Scalable

Flexible

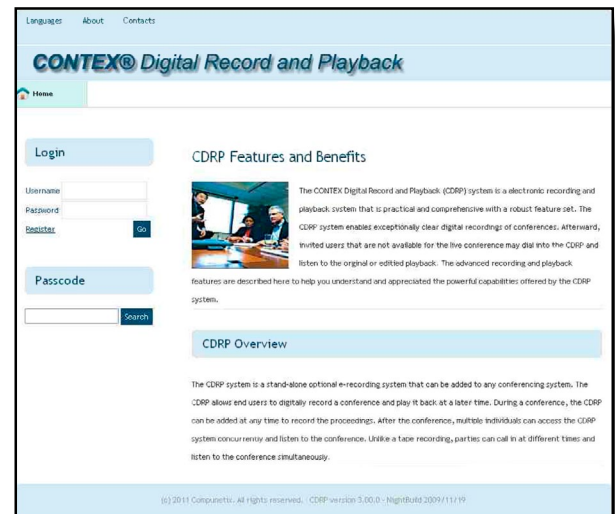
Powerful

Today, the world is at everyone's fingertips. Technology has placed massive collections of information and near unlimited resources at the disposal of every individual. With one click, you can watch any episode, read any article, or hear any song - missing out is obsolete.

In that same spirit, conferencing technology has evolved to keep your customers from missing out. Live conference recording and playback with the CONTEX Digital Record and Playback (CDRP) 3.0 system allows participants to experience a conference long after it has concluded. From individuals who are unable to attend a meeting to those who need access to call content for later reference, all participants can listen to a recorded conference at their convenience.

CDRP Standard Features

The CONTEX Digital Record and Playback (CDRP) 3.0 can function as a stand-alone system or integrate seamlessly with the powerful and robust capabilities of the CONTEX® Summit media processor. It features a VoIP network interface (no PSTN circuits needed) and provides comprehensive control through an easy-to-use, web-based interface. The software-based architecture of the CDRP facilitates growth, only requiring installation on specified Asterisk® server hardware. The CDRP runs in a Linux® operating system.



- **Manual Record and Playback:** During a conference, the CDRP can be accessed at any time to record the proceedings. Once recordings are stored in the system, authorized users can browse through the recordings to which they have access and initiate playback.
- **Automatic Record and Playback:** When integrated with the CONTEX Summit, the CDRP can initiate conference recording or playback automatically.
- **Playback Control:** The CDRP enables listeners to manage their playback experience, allowing them to skip forward, skip backward, and even return to the beginning of a recording using a series of DTMF commands.
- **Convenience:** A listener can begin playback of a call recording at any time - even when other participants are listening to the same recording.
 - **Scalability:** The CDRP features 24 ports of direct recording/playback capacity, which can be expanded to over 240 simultaneous direct audio connections. The web interface can scale to 100 user connections.



CDRP Features:

Conference Access

- Multiple access/login levels provide security
- Dialable access for connecting to conference
- Flexible ports may be used for recording/playback

Playback

- Control recording from telephone with DTMF
- Playback speed
- Volume
- Rewind
- Fast-forward
- Pause
- Multiple access for same playback simultaneously

Messages

- Customize greetings per conference
- Record message prompts
- International support

Recordings

- Exceptionally clear digital recordings
- Enable/disable recordings from telephone via DTMF
- Record/playback any size conference
- Save/distribute on various digital mediums

Additional Functionality

- Viewable participant list
- Supports multiple conferencing bridges

Network Interface

- VoIP

System Requirements:

Recommended System Requirements:

- Processor: Intel Core 2 Duo Processor (or equivalent)
- Memory: 2 GB RAM
- Hard Drive: 200 GB free disk space

Software Requirements:

- Ubuntu Linux 10.04

Browser Requirements:

- Internet Explorer
- Firefox

Intuitive Web Interface

The CDRP features a straightforward web interface, which requires no end user installation and provides easy access to manage recordings from any network-connected computer.

- **Secure Login:** Access to and control of the dynamic interface is determined by the role assigned to an individual. Available roles include Super Administrator, System Administrator, Conference Administrator, and User.
- **Distinct Permission Levels:** Users are also assigned a conference-specific profile that defines what actions they can perform in a conference. Available profiles include Admin, Master, and Listener.
- **Widespread Management:** The comprehensive web interface allows authorized users to not only manage conference recordings, but also dictate user capabilities, control CDRP feature settings, archive recordings, and run reports.
- **Internationalization:** The CDRP can be configured to support multiple languages system-wide or per individual user.

Advanced Operations

In addition to its robust recording and playback capabilities, the CDRP incorporates an extensive array of features that will empower your customers to take comprehensive control of their conference recordings.

- **Recording Bookmarks:** Users can streamline conference playback by defining starting and ending bookmarks in a conference recording. These bookmarks effectively crop the recording, allowing playback listeners to only hear a portion of the file. Set by an administrator via the web interface or through the interactive voice response (IVR) menu, recording bookmarks can eliminate chatter (often heard at the beginning and end of a session) from conference playback or define the portion of a recording that will be made available to participants.
- **Dynamic Publishing:** The CDRP enables users to convert recording sessions into a number of popular audio formats, including MP3, and publish them for download. The default recording file format is WAV.
- **Participant Tracking:** Individuals initiating conference playback provide identification information (i.e. Name and Company) which is used by the system to instantly track who has accessed the recording.
- **Multiple System Support:** Communicating with multiple CONTEX systems simultaneously, the CDRP provides a centralized point for recording management. There is no limit to the number of systems that can be supported by the CDRP.